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UK Engineering Services – Terms & Conditions **Effective from 01/04/14**

These terms and conditions apply to engineering activities carried out by any of the TTS engineers not falling within the scope of a fixed-price engineered system.

Upon receipt of an order, TTS will hire to the Purchaser one of its engineers and will charge the Purchaser for the engineer's time and reimbursable expenses as follows:

- a) Agreed support services provided internally via our office which do not incur travel time or expenses will be charged per hour at charge Rate (A)
- b) Charge Rate (B) is a minimum charge for up to 4 hours including travel time between 07.00 and 19.00,
- c) Charge Rate (C) is a day rate not in excess of 10 hours a day between 07.00 and 19.00 including travel time and up to 50 hours per week, Monday through to Friday of each week.
- d) Charge Rate (D) will apply to each hour for time in excess of 10 hours a day or 50 hours per week, Monday through to Friday.
- e) Charge Rate (E) will apply to each hour on Saturdays, Sundays and UK Public holidays including travel time. A min. of 8 hours will be charged.
- f) Mileage will be charged at the rate shown below and travel time will be calculated from the engineer's office, wherever located, to and from the Purchasers' premises on the basis shown below.
- g) Subsistence will be charged at cost. TTS Systems will provide documentary evidence of incurred expenses for not less than 80% of the invoiced value. A charge of 10% of the invoiced value will apply to this request and must be covered by a separate order.
- h) The purchaser undertakes to make payment within 15 days of the receipt of an invoice for any work covered by these terms and conditions.

The rates for engineering services are those prevailing at the date of our contract. The rates are subject to change and TTS Systems reserves the right to invoice at the rates prevailing at the date that the services are provided. In no event shall the rate charge exceed the rates listed above by more than 15%. TTS will supply a copy of our charge rates on request.

The Company representative will submit a daily report to the Purchaser or his representative.

TTS Systems may withdraw or substitute engineers from site at its discretion, this could be as a result of our obligations under existing or future Employment Law and the Working Time Directive 1998.

Charge Rate	(A)	£60.00
Charge Rate	(B)	£350.00
Charge Rate	(C)	£700.00
Charge Rate	(D)	£80.00
Charge Rate	(E)	£90.00
Mileage Rate		£0.80 per mile